



Ongwanada

*Support, Respect, Choices
Appui, Respect, Choix*

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Christmas 2022 certainly came in with a bang! The snowstorm, lasting from Dec 23 through to Boxing Day stretched many resources and presented many challenges. The organization contented with power outages, basement flooding, security system failures, in addition to many staff being stuck, with replacement staff being unable to get to work. Throughout these challenges staff, almost to a person, went well above and beyond.

Those staff who were stuck in homes, whilst they would, understandably, rather not have been stuck, recognized the exceptional circumstances in which we found ourselves and were accepting of the situation – to them I express my sincere thanks. To those staff who struggled through very challenging weather to get to work to relieve their colleagues, and to those who were moved from their assigned home to another to relieve colleagues who had been stuck for upward of twenty-four hours, and did so willingly, I express my sincere gratitude.

For those “behind the scenes” staff, who worked to try and resolve many staffing, power, flooding or other unexpected issues, your efforts are recognized and very much appreciated.

It is in these extreme times of challenge, when the organization pulls together as one to continue to meet the needs of the people we support, and each other, that the best of the organization shines through.

Ongwanada’s Board, management, and those supported by the organization are fortunate to have staff such as you, who are so very committed to the well-being of some of Kingston and region’s most vulnerable people.

Sincerely,

A. Alastair Lamb M.Sc. MPA
CEO